

**REGULAR MEETING OF THE RIVERSIDE COUNTY
COMMUNITY HEALTH CENTERS BOARD (CHCB)**

March 13, 2024, at 11:30 AM

26516 Cactus Ave., Magnolia Rooms A & B, Moreno Valley, CA 92555

If you would like more information regarding the board meeting, please contact the Board

Clerk at: 951-486-4451 or CHCBoardClerk@ruhealth.org

Mission ~ Improve the health and well-being of our patients and communities through our dedication to exceptional and compassionate care, education, and research.

PUBLIC INPUT AT THE COMMUNITY HEALTH CENTERS BOARD MEETINGS

The meeting of the Community Health Center Board is open to the public. Any member of the public may address this meeting of the Community Health Center Board on any items appearing on the agenda by raising their hand to be recognized by the Chair, or Acting Committee Chairperson, either before the item about which the member desires to speak is called, or at any time during consideration of the item. A three-minute limitation shall apply to each member of the public unless such time is extended by the Chair.

No member of the public shall be permitted to "share" his/her three minutes with any other member of the public.

AGENDA

- I. **Call to Order** (G. Rodriguez, Chair)
- II. **Board Introductions**
- III. **Comments from the Public**
- IV. **Adoption and Approval of February 2024, Minutes** (G. Rodriguez, Chair) **(Action)**
- V. **Chairman's Report** (G. Rodriguez, Chair)
 - CHC Monthly Strategic Initiatives for April's Meeting
 - i. Finance Committee
 - ii. Approve CHC Budget
 - iii. Women's Health Presentation
- VI. **Board Reports and Committees**
 - a. **Finance Report** (J. Zamora, RUHS Chief Financial Officer)
 - i. Financial Summary **(Action)**
 - b. **Quality Committee** (S. Otta, Committee Chair)
 - i. Committee Report (Receive and File)

VII. **Pediatric Services Presentation** (*V. Ollison CHC Director of Operations*)

VIII. **Medical Service Report** (*M. Khan, CHC Director of Operations*)

Report (Receive and File)

IX. **Board Member Comments**

X. **Requested Items for April 2024 Agenda**

XI. **Adjournment** (*G. Rodriguez, Chair*)

Next Meeting: Wednesday, April 10, 2024



**Community Health Centers Board
Quality Committee Meeting Agenda**
March 13, 2024
10:15 a.m. – 11:15 a.m.

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If you would like access to the presentation during the board meeting. Please contact the Board Clerk at:
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Members: Steve Otta (Committee Chair), Greg Rodriguez, Richard Rajaratnam, Priscilla Romero, Arnold Tabuenca, Matthew Chang, Toni Binns, Johnnie Cuevas

Staff: Jen Cruikshank, Dr. Shunling Tsang

Agenda Items

- I. Call to order (*S. Otta, Chair*)
- II. Roll call
- III. Adoption and Approval of November 2023 Meeting Minutes (**Action**)
- IV. Comments from the Public
- V. Quality Improvement Board Reports (*Dr. Shunling Tsang, Associate Medical Director of Quality*)
 - a) Clinical Outcomes/ Patient Data
 - b) Incidents
 - c) Grievances
 - d) Patient Satisfaction
- VI. Board Members Comments
- VII. Requested Agenda Items for May 2024 Meeting
- VIII. Adjournment