

REGULAR MEETING OF THE RIVERSIDE COUNTY COMMUNITY HEALTH CENTERS BOARD (CHCB)

May 8, 2024, at 11:30 AM

26516 Cactus Ave., Magnolia Rooms A & B, Moreno Valley, CA 92555 If you would like more information regarding the board meeting, please contact the Board Clerk at: 951-486-4451 or CHCBoardClerk@ruhealth.org

Mission ~ Improve the health and well-being of our patients and communities through our dedication to exceptional and compassionate care, education, and research.

PUBLIC INPUT AT THE COMMUNITY HEALTH CENTERS BOARD MEETINGS

The meeting of the Community Health Center Board is open to the public. Any member of the public may address this meeting of the Community Health Center Board on any items appearing on the agenda by raising their hand to be recognized by the Chair, or Acting Committee Chairperson, either before the item about which the member desires to speak is called, or at any time during consideration of the item. A three-minute limitation shall apply to each member of the public unless such time is extended by the Chair. No member of the public shall be permitted to "share" his/her three minutes with any other member of the public.

AGENDA

- I. <u>Call to Order</u> (G. Rodriguez, Chair)
- II. Oath to Office (G. Rodriguez, Chair)
- III. Board Introductions
- IV. Comments from the Public
- V. Adoption and Approval of April 2024, Minutes (G. Rodriguez, Chair) (Action)
- VI. Chairman's Report (G. Rodriguez, Chair)

CHC Monthly Strategic Initiatives for June's Meeting

- i. Needs Assessment Presentation
- ii. Review CHC Hours of Operation and Locations (zip code service area)

VII. Internal Medicine-Diabetes Care Presentation (M. Fitzgerald, Healthcare Admin. Manager)

VIII. Board Reports and Committees

- a. Finance Report (A. McCann, RUHS Finance)
 - i. Financial Summary (Action)

- b. Quality Committee (S. Otta, Committee Chair)
 - i. Committee Report (Receive and File)
- **IX.** <u>Medical Service Report</u> (M. Khan, CHC Medical Director of Operations)
- X. <u>Executive Team and Operations Report</u> (V. Ollison, CHC Director of Operations) Report (Receive and File)
- XI. Board Member Comments
- XII. <u>Requested Items for June 2024 Agenda</u>
- XIII. Adjournment (G. Rodriguez, Chair)

Next Meeting: Wednesday, June 12, 2024



Community Health Centers Board Quality Committee Meeting Agenda May 8, 2024 10:15 a.m. – 11:15 a.m.

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If you would like access to the presentation during the board meeting. Please contact the Board Clerk at: 951-486-4451 or CHCBoardClerk@ruhealth.org

Members: Steve Otta (Committee Chair), Greg Rodriguez, Richard Rajaratnam, Arnold Tabuenca, Toni Binns, Johnnie Cuevas, Janine Moore

Staff: Jen Cruikshank, Dr. Shunling Tsang

Agenda Items

- I. Call to order (S. Otta, Chair)
- II. Roll call
- III. Adoption and Approval of March 2024 Meeting Minutes (Action)
- IV. Comments from the Public
- V. Quality Improvement Board Reports (Dr. Shunling Tsang, Associate Medical Director of Quality)
 - a) Clinical Outcome/Patient Data
 - b) Incidents
 - c) Grievances
 - d) Patient Satisfaction
- VI. Board Members Comments
- VII. Requested Agenda Items for August 2024 Meeting
- VIII. Adjournment