Community Health Centers Board

Meeting Schedule

In Person: 14375 Nason Street, Suite 204, Moreno Valley, CA 92555

If you would like access to the presentation during the board meeting, please contact the Board Clerk at: 951-358-6088 or CHCBoardClerk@ruhealth.org

March 11th, 2026

- 10:30am – 11:15am Quality Committee Meeting
- 11:30am – 01:00pm Main Board Meeting

Next Board Meeting: April 8th, 2026

Riverside University HEALTH SYSTEM
Community Health Centers

REGULAR MEETING OF THE RIVERSIDE COUNTY COMMUNITY HEALTH CENTERS BOARD (CHCB)

March 11th, 2026, at 11:30 AM

14375 Nason Street, Suite 204, Moreno Valley, CA 92555

If you would like more information regarding the board meeting, please contact the Board Clerk at: 951-358-6088 or CHCBoardClerk@ruhealth.org

Mission ~ Improve the health and well-being of our patients and communities through our dedication to exceptional and compassionate care, education, and research.

PUBLIC INPUT AT THE COMMUNITY HEALTH CENTERS BOARD MEETINGS

The meeting of the Community Health Center Board is open to the public. Any member of the public may address this meeting of the Community Health Center Board on any items appearing on the agenda by raising their hand to be recognized by the Chair, or Acting Committee Chairperson, either before the item about which the member desires to speak is called, or at any time during consideration of the item. A three-minute limitation shall apply to each member of the public unless such time is extended by the Chair. No member of the public shall be permitted to "share" his/her three minutes with any other member of the public.

AGENDA

I. Call to Order *(S. Otta, Vice Chair)*

II. Board Introductions

III. Comments from the Public

IV. Adoption and Approval of February 2026, Minutes *(S. Otta, Vice Chair)* **(Action)**

V. Chairman's Report *(S. Otta, Vice Chair)*

a. CHC Monthly Strategic Initiatives for April's Meeting
   i. Finance Committee
   ii. Review Federal Grant Legislative Mandate Policy 119
   iii. Sports Medicine Presentation

b. Review Chapter 8 of Governing Workbook *(S. Otta, Vice Chair)*

c. Board Roles & Training Presentation *(J. Brock, Admin Services Officer)*

VI. Board Reports and Committees

a. **Finance Report** *(J. Zamora, Chief Financial Officer)*
   i. Finance Summary **(Action)**
   ii. Review 300.02 Adjustments & Uncollectible Reimbursements *(A. Kilpatrick, Admin. Services Analyst)* **(Action)**
   iii. Review 300.03 Bad Debt Accounts *(A. Kilpatrick, Admin. Services Analyst)* **(Action)**

iv. Review 300.04 Billing & Collecting from 3rd Party *(A. Kilpatrick, Admin. Services Analyst)* **(Action)**

b. **Quality Committee Report** *(S. Otta, Committee Chair)*

i. Committee Report

ii. Review HW 649 Complaints & Grievances Policy *(C. Netti, Director of Amb. Quality)* **(Action)**

VII. <u>Internal Medicine Presentation</u> *(M. Fitzgerald, Healthcare Administrative Manager for Internal Medicine)*

VIII. <u>Executive Team and Operations Report</u> *(M. Charolla, Chief of Ambulatory Care)*

a. CHC Executive Report & Monthly Strategic Initiatives (Receive and File)

IX. <u>Board Member Comments</u>

X. <u>Requested Items for April 2026 Agenda</u>

I. <u>Adjournment</u> *(S. Otta, Chair)*

Next Meeting: Wednesday, April 8th, 2026

Riverside University HEALTH SYSTEM
Community Health Centers

Community Health Centers Board
Quality Committee Meeting Agenda
March 11th, 2026
10:30 a.m. – 11:15 a.m.
In Person: 14375 Nason Street, Suite 204, Moreno Valley, CA 92555

Members: Steve Otta (Committee Chair), Greg Rodriguez, Toni Binns, Johnnie Cuevas, Janine Moore, Jacqueline Ruiz, Richard Rajaratnam, Meghan Werner

Staff: Shunling Tsang, Carolyn Netti

I. Call to order (*S. Otta, Committee Chair*)
II. Roll call
III. Comments from the Public
IV. Adoption and Approval of November 12th, 2025, Meeting Minutes *(S. Otta, Committee Chair)* **(Action)**
V. Quality Improvement Board Reports (*S. Tsang, Medical Director of Ambulatory Quality*)
   a) Clinical Outcomes/Patient Data
   b) Incidents
   c) Grievances
   d) Patient Satisfaction
VI. Review HW 649 Complaints and Grievances Policy **(Action)**
VII. Board Member Comments
VIII. Requested Agenda Items for May's meeting
IX. Adjournment