

**RIVERSIDE UNIVERSITY HEALTH SYSTEM –  
BEHAVIORAL HEALTH**

**POLICY:** 139.1

**SUBJECT:** 5150 Involuntary Hospitalization Transportation Alternatives

**REFERENCES:** Policy #139 - 5150 Involuntary Hospitalization Procedures

**FORMS:** 5150 Transport by RUHS-BH Staff - Decision Tree (Attachment A); Riverside County LPS Designated Facilities list (Attachment B); Consumer Transport Advisement (Attachment C)

**EFFECTIVE DATE:** November 8, 2023

**POLICY:**

Riverside University Health System – Behavioral Health (RUHS – BH) is dedicated to providing consumer focused service delivery, including when crisis situations occur resulting in the consumer being placed on 5150 or 5585 involuntary hold for psychiatric evaluation pursuant to RUHS-BH Policy #139. This policy applies to a 5585 hold for minors, and 5585 hold is used synonymously with 5150 hold in this policy.

This policy was devised to develop alternative options for 5150 transport when appropriate. The incorporated 5150 Transport by RUHS-BH Staff - Decision Tree, attached hereto as Attachment A, as well as the standard transportation protocols for RUHS-BH staff to utilize American Medical Response (AMR) as referenced in Policy #139 - 5150 Involuntary Hospitalization Procedures, Section D shall be considered when determining the most advantageous means of transportation of the consumer.

5150 Transport by RUHS-BH staff shall be limited to facilities located in Riverside County. If the consumer is going to an out-of-county facility on the Riverside County Approved LPS Facilities (Attachment B), AMR shall be used for transport.

**PROCEDURE:**

This policy addresses alternative transport protocols when a consumer is placed on 5150 involuntary hold for psychiatric evaluation due to being either a danger to self, danger to others, and/or gravely disabled, and standard

transportation protocols for RUHS-BH staff to utilize American Medical Response (AMR) are not a viable option due to significant wait times beyond 2-3 hours. In the event this is the case, RUHS- BH staff shall adhere to the following guidelines.

A. 5150 Case Consultation

1. Staff will consult the 5150 Transport by RUHS-BH Staff - Decision Tree to determine if standard 5150 transportation guidelines to determine if utilizing AMR is appropriate or if the alternate option for RUHS-BH staff to provide 5150 Transport is appropriate.
2. When a consumer is placed on a 5150 involuntary hold and AMR has provided a significant estimated time of arrival exceeding 2-3 hours, or the initial estimate has surpassed 2-3 hours, the RUHS-BH staff person shall contact their supervisor and/or program manager/administrator to consult on the case.
3. The RUHS-BH staff person shall inform their supervisor and/or manager/administrator, or consult with other supervisor, manager, or administrator with crisis expertise or who is available if afterhours, of the relevant case details including *at minimum* the following: the
  - a. consumer's age
  - b. gender
  - c. 5150 criteria met
  - d. unique aspects and needs of the case
  - e. if any medical issues are present requiring medical clearance
  - f. if the consumer is under the influence of any substances
  - g. the level of cooperation of the consumer,
  - h. other risk factors or concerns such as history of noncompliance or flight risk,
  - i. if there are any concerns transport may not go smoothly; and
  - j. the estimated time of arrival AMR has provided.
4. If any immediate medical issues are known requiring medical clearance (e.g. open wounds, intoxication, etc.), RUHS- BH staff shall not transport the consumer to the emergency department unless the consumer is on voluntary status. If the consumer is on a 5150 involuntary hold, and medical clearance is necessary, AMR should conduct the transport to ensure medical needs are met.
5. RUHS-BH staff shall indicate if there are two (2) RUHS-BH staff comfortable, able, and willing to safely transport the consumer in a county vehicle to the LPS 5150 designated facility. If the consumer is a minor, RUHS-BH staff shall make multiple attempts to inform the parent or legal guardian of the involuntary hold and staff transport.

RUHS-BH staff shall document such notification or attempts in electronic medical record or 5150/5585 hold.

6. RUHS-BH staff shall also indicate if they have access to a county vehicle with child safety door and window locks in rear, and factor in whether the county vehicle has a protective barrier between driver and passenger if necessary for staff to feel confident in transporting the consumer.
7. RUHS-BH staff shall indicate if there is a likelihood of flight risk during transport and any concerns that transport may not go smoothly.

#### B. 5150 Transport by RUHS-BH Staff - Procedures

When the 5150 Transport by RUHS-BH Staff - Decision Tree indicates transport by RUHS-BH staff is appropriate, the following procedures shall be followed:

1. The consumer must be cooperative at the time of transport and agree to be transported by RUHS-BH staff in the rear seating of the county vehicle with child safety door and window locks for safety reasons. RUHS-BH staff shall provide the consumer with the “Consumer Transport Advisement” attached hereto as Attachment C.
2. If the county vehicle does not have the child safety locks feature or protective barrier between driver and passenger if necessary for staff to have confidence in transporting the consumer, then RUHS-BH staff shall not transport the consumer.
3. There must be two (2) RUHS-BH staff that are comfortable, able, and willing to safely transport the consumer in a county vehicle to the LPS 5150 designated facility. Both RUHS-BH staff are required to sit in the front of the county vehicle as the rear passenger seating is designated for the consumer. RUHS-BH shall utilize child safety locks for the rear seating area. When possible, it is recommended to have at least one staff person of the same gender of the consumer being transported.
4. RUHS-BH staff and the consumer shall wear their seat belts during the entire duration of transport in the county vehicle. There shall not be any use of restraints on the consumer other than the regular seat belt. If additional restraints are necessary for transport of consumer, RUHS-BH staff shall utilize AMR for safe transport.

If the consumer has any personal belongings to accompany them to the designated facility. RUHS-BH staff shall inquire if the consumer has possession of or is wearing any harmful items such as weapons, lighters, razor blades, etc., by asking the consumer to empty pockets

and staff placing belongings in the county vehicle trunk, or other secured location out of reach of consumer, during transport and provide to designated facility staff upon arrival. If consumer refuses to voluntarily do so, follow standard transportation protocol utilizing AMR.

5. RUHS-BH staff shall not allow family or friends to transport a consumer if placed on a 5150 involuntary hold. Family or friends transporting a consumer shall only occur if the consumer is seeking voluntary services and such plan is deemed a safe and viable option by the RUHS-BH staff who conducted the 5150 risk assessment. Family or friends are not permitted to accompany the consumer in the county vehicle.
6. To identify a designated facility to transport the consumer, refer to the Riverside County LPS Designated Facilities list (see Attachment B). Transport by RUHS-BH staff shall be limited to facilities located in Riverside County, and transport to an out-of-county facility shall be coordinated with AMR.

Determination of which designated facility to select for transfer shall be based on the following factors: proximity; individual's choice if reasonable; past hospitalization at a specific facility on the approved list for continuity of care; and available bed space.

- a. For county-operated/county contracted facilities in the Western or Mid-County region, you may contact Emergency Treatment Services at (951) 358-4700. For the Desert region, you may contact Telecare CSU at (760) 863-8650.
  - b. When contacting a designated facility ask to speak with Intake or the Charge Nurse. Indicate that you have placed the individual on a 5150 hold and provide a brief description of the individual such as full name, DOB, age, insurance information, provide a summary of the 5150 criteria, as well as any information regarding current medication and physical health conditions. You may want to read the 5150 involuntary hold word-for-word if written very concise.
7. For individuals who need medical assistance due to intoxication, or immediate medical condition (e.g. lacerations due to suicide attempt, severe malnourishment, etc.), *AMR must conduct the medical clearance transport if consumer is on a 5150 involuntary hold.* If you are unsure if the individual will need medical clearance, contact the Charge Nurse or Intake worker at the designated facility and provide them with a description of the individual and their medical status. They will let you know if medical clearance is needed.

- a. If medical clearance is necessary, call AMR at (951) 674-1591 for transport in Western or Mid-County region or (760) 327-1813 for desert region transport.
8. Consult with your supervisor and/or clinical lead to review the 5150 involuntary form to ensure it is complete and accurate. Also, consult to determine if other appropriate clinical actions are necessary such as child or elderly/dependent abuse reporting; follow-up with Tarasoff reporting; etc. RUHS-BH staff shall complete progress note to confirm consultation steps were addressed.
  9. RUHS-BH staff will make two (2) copies of the 5150 involuntary form – one (1) for the staff transporting consumer, and one (1) for the individual’s medical record. Place the 5150 involuntary form in the envelope to give to the designated facility.

For field-based programs or persons that utilize the duplicate version of the 5150 form (NCR), send the white copy with staff transporting and the yellow copy shall be scanned into the Electronic Health Record. Place the 5150 involuntary form in the envelope to give to transporting staff.

Note: Per AB2099, a copy of the 5150 application shall be treated as the original, however, the original is preferred.

10. Fax a copy of the 5150 form to LPS 5150 Certification and Oversight to (951) 351-8027 within 1-3 business days of writing the hold. Failure to do so, repeatedly, may result in termination of 5150 authorization to write holds.

#### C. Upon Arrival of Designated Facility

1. Upon arrival of the designated facility, staff shall gather the consumer’s belongings, if any were received prior to transport, and give them to the facility’s Intake staff.
2. RUHS-BH staff shall go to the intake/triage area of the facility to facilitate acceptance, provide the 5150 Hold to the Intake staff, and give a brief summary of the situation, and tell facility staff if the consumer already has a bed accepted prior to transport. RUHS-BH staff shall stay with the consumer until the consumer is accepted by the facility and may need to stay with the consumer for an extended period of time until acceptance. Transports by staff do not guarantee an expedited admission process. Typically, the consumer will be seen in the order of arrival.

D. Procedures for Interruption of Transport Due to Problematic Issues

1. If consumer becomes uncooperative, combative, flees during transport, or becomes medically compromised, RUHS-BH staff shall call 911 for assistance.
2. If consumer flees from county vehicle, staff shall attempt to maintain visual contact of the consumer to inform law enforcement of consumer whereabouts.
3. RUHS-BH staff shall follow Non-Violent Crisis Intervention (NCI) guidelines. Staff shall not make any physical attempts to capture or restrain the consumer.
4. RUHS-BH staff shall contact the consulting supervisor and/or administrator to provide update on problematic issues causing interruption of transport and seek advisement on next steps.

**LPS 5150 Certification & Oversight Department:**

For questions or concerns relating to 5150 authorization and involuntary hospitalizations, you may also contact LPS 5150 Certification & Oversight either by phone at (951) 358-4544 or via email at 5150@ruhealth.org.

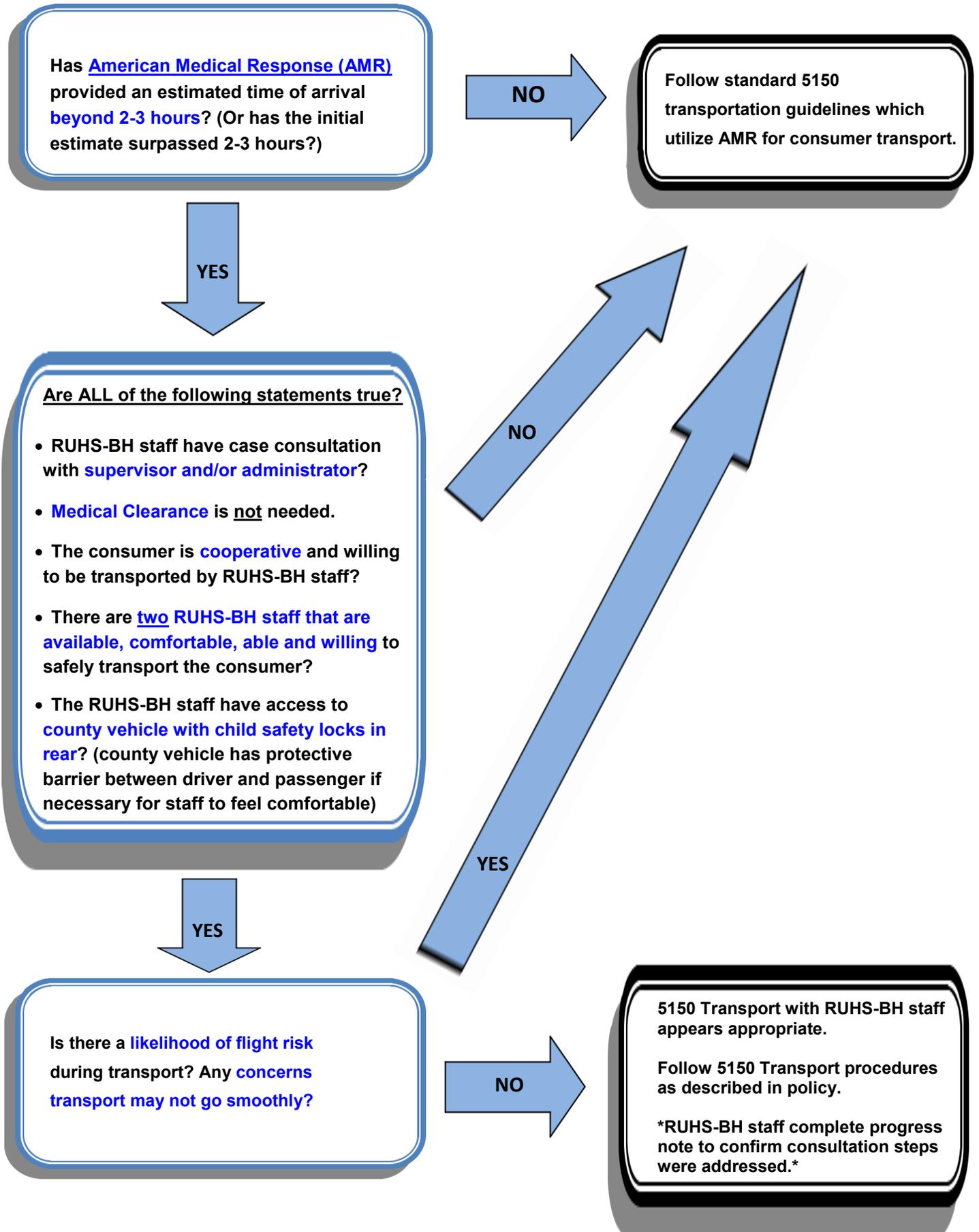
Approved by: \_\_\_\_\_



Behavioral Health Director

Date: 11/8/2023

## 5150 Transport by RUHS-BH Staff - Decision Tree



## Riverside County Approved LPS Facilities

Riverside County- ETS, ITF 9990 County Farm Road, #4 & #2 Riverside, CA 92503 <b>Phone: 951-358-4881/4882/4883</b>	<b>Capacity: 101 persons (All locked units)</b> ETS: 24 Units ITF: 77 Units Adult: 65 Adolescent:12 Adolescent Ages: 12-17 Accepts Medi-Cal & Indigent	Loma Linda Behavioral Medical Center 1710 Barton Road Redlands, Ca 92373 <b>Phone: 909-558-9275</b> Point of Contact: Psych. Intake Unit	<b>LPS Beds: 65 total</b> Senior: 12 Adult: 18 Adolescent: 35 Children: 12 Accepts Medi-Cal & Indigent Children and Adolescents: 6-17
Telecare CSU/PHF 47-915 Oasis Street Indio, CA 92201 <b>Phone: 760-863-8650 (CSU) 760-863-8632 (PHF)</b>	<b>Capacity: 28 persons</b> CSU: 12 locked Unit PHF: 16 locked Accepts Medi-Cal & Indigent Adults Desert Residents Only	Redlands Community Hospital 350 Terracina Blvd.Redlands, CA 92373 <b>Phone: 909-335-5500, ext. 5655</b> Point of Contact: Psych. Intake Unit	<b>LPS Beds: 15 total locked units</b> Adults Only Accepts Medi-Cal & Indigent
Aurora Charter Oak Hospital 1161 East Covina Blvd. Covina, CA 91724 <b>Phone: 626-859-5275 800-654-2673</b> Point of Contact: Needs Assessment Unit	<b>LPS Beds: 134 total locked units</b> Adult: 120 Adolescent: 14 Accepts Medi-Cal & Indigent Adolescent Ages: 13-17	San Bernardino Community Hospital 1805 Medical Center Drive San Bernardino, CA 92411 <b>Phone: 909-887-6333, press #9, ext. 2306</b> Point of Contact: Behavioral Health Charge/Intake Nurse	<b>LPS Beds: 35 total locked units</b> Adults Only Accepts Medi-Cal & Indigent
Corona Regional Medical Center 730 Magnolia Ave. Corona, CA 92879 <b>Phone: 951-736-7230</b> Point of Contact: Charge RN	<b>LPS Beds: 37 total locked units</b> Adults Only Accepts Medi-Cal & Indigent	Pacific Grove Hospital 5900 Brockton Ave. Riverside, CA 92506 800-992-0901 Toll Free <b>951-779-7828 Direct</b> 951-275-8402 Fax	<b>LPS Beds: 62 total locked units</b> Adults Only Accepts Medi-Cal & Indigent
Aurora Las Encinas Hospital 2900 East Del Mar Blvd Pasadena, CA 91107 <b>Main Phone: (626) 795-9901 (800) 792-2345</b> Point of Contact: Main phone, transfer to Intake	<b>LPS Beds: 67 total locked units</b> Adults Only Accepts Medi-Cal & Indigent	Silver Lake Medical Center - 2 Campuses Ingleside Campus 7500 E. Hellman Avenue Rosemead, CA 91770 <b>Main Phone: 626-288-1160</b> Point of Contact: Both Campuses Intake <b>Department: 888-819-9888</b> Silver Lake Medical Center Downtown Campus 1711 W. Temple Street Los Angeles, CA 90026 <b>Main Phone: 213-484-3565</b>	<b>LPS Beds (Ingleside): 103 total locked units</b> <b>LPS Beds (Downtown): 29 total locked units</b> Adults Only Accepts Medi-Cal & Indigent
Canyon Ridge Hospital 5353 "G" Street Chino, CA 91710 <b>Phone: 909-590-4001</b> Point of Contact: Psych. Intake Unit	<b>LPS Beds: 106 total locked units</b> Adult: 81 Adolescent: 25 Accepts Medi-Cal & Indigent Adolescent Ages: 13-18	Kaiser Mental Health Services Hospital 765 W College St LA, CA 90012 <b>Phone: (213) 580-7200</b>	<b>LPS Beds: 64 total</b> Adults Only Accepts Kaiser Insurance

All information contained herein is subject to change without notice.

Riverside County LPS Approved List can also be accessed at: <https://www.rcdmh.org/Doing-Business/LPS-5150-Certification-Oversight>

### **Consumer Transport Advisement**

You have been placed on a hold and have agreed to be transported by behavioral health staff to a designated facility for psychiatric evaluation. To ensure a safe trip of you and our staff members we will need to secure all of your personal items in the trunk or a secured location with staff--this includes emptying your pockets to confirm there are no weapons and other items on your person. Your personal items will be given to facility staff upon our arrival.

During the transport, you will be required to wear your seat belt for the entire trip. We will enable safety door and window locks throughout the trip for safety reasons. If you need us to stop at any time during the trip, let us know and we will drive to a safe place. Please know that if at any time there is a medical or other emergency we will stop the vehicle and call 911 for assistance. Are you agreeable to these terms?

**Note: If consumer is not agreeable, follow standard 5150 transportation guidelines which utilize AMR for consumer transport.**