



**Riverside University Health System-Behavioral Health
Adult System of Care Committee Meeting**

MINUTES

Perris Adult BH Clinic 450 E. San Jacinto Ave, Perris CA 92571
& Hybrid

Attendance on June 25, 2026

PRESENT

AREA OF REPRESENTATION

Brenda Scott	NAMI Mt San Jacinto/Behavioral Health Commission Board Member
Sheree Glidden	RUHS- Mid-County Adult BH Administration
Don Kendrick	RUHS/BH/Mobile Crisis/Peer Support
Sandra McAuliffe	RUHS/BH/CSSOC Clinician
Adriana Ardila	RUHS/BH/CSSOC BHS
Maria Castaneda-Alcaraz	RUHS/BH/Lake Elsinore Adult Clinic
Desiree M.	Public/Member
Susan Wolbert	RUHS/BH/Peer Support Specialist
Dolores DeMartino	Virtual participant – NAMI Temecula Valley
Rachel Gileno	Virtual participant – RUHS/BH/MH Administrator
Jaime G.	Public/Member
Kelly Felton	Virtual participant – Temecula Valley Hospital
Shannon McCleerey-Hooper	Virtual participant - RUHS/BH/Administration
Jim Jones	Virtual participant – Desert Region Board
Laurence Gonzaga	Virtual participant – Molina Healthcare
Girlyanne Lacson	Virtual participant – RUHS/BH/Corona Wellness

WELCOMING REMARKS

Brenda Scott called the Adult System of Care Committee meeting to order at 1:05 pm.

INTRODUCTIONS

All in attendance introduced themselves.

ANNOUNCEMENTS

NAMI California will be holding their Annual Walk on November 14th at Diamond Valley Lake in Hemet. Flyers will be coming soon.

Recovery Happens Event will be held on Thursday, September 24th, 2026, at Fairmount Park in Riverside from 11:30 am to 4:30 pm. This event will include food, refreshments, music, entertainment, community resources, children's activities, and more!

NAMI Temecula Valley is offering the NAMI Family-to-Family Education Program beginning August 10, 2026, to October 5, 2026, Mondays from 6:00 pm to 8:30 pm at the Temecula Adult BH Clinic, 40925 County Center Dr. Ste. 200, Temecula CA 92591. This education program is free of charge to participants.

MINUTES

May 28th, 2026, minutes were reviewed & accepted as written.

PRESENTATION:

Susan Wolbert with the Peer Support Resource Center (PSRC) gave a presentation on the services offered by the PSRC. The Peer Support Resource Centers offer peer support services to any community member wishing to explore their wellness, offers wellness and recovery groups, individual peer support, and other activities in a structured environment. Their services assist community members in building resiliency while connecting to natural and community supports. A flyer was shared that highlighted the services they offer at the three different locations within Riverside County (Riverside, Indio and Temecula). A copy of their July 2026 calendar showing the four daily support groups and a variety of different groups offered each week across all three locations was also shared. The program is completely voluntary and allows participants the flexibility to attend groups, to create a schedule that fits them and their individual needs and recovery goals. Susan encouraged everyone to share this information with your family and friends, neighbors, and anyone who may benefit from the program and from learning about mental health and substance use recovery, building social connections and a support network, setting personal goals, exploring community resources, and developing wellness and recovery skills. She also invited everyone to stop by to tour our site, walk around and meet our staff and learn more about the services and support available through our program. Also, one of their members (Desiree) spoke about her experience as member at the Temecula location. She shared that it has helped with her recovery and felt that it has shaped her into the person she is today. She also shared that she was able to take a Medi-Cal Peer Support Specialist class through NAMI California (at the Temecula location) and thanked NAMI for offering this class for free because there were seven members that went through this and three of them have taken their state boards and became a peer support and are working in recovery now.

DEPARTMENT UPDATES:

CARE Court – Carina Gustafsson was unable to join us today and therefore no updates were provided.

Western Region – Alea Jackson provided the following information for her region via email and asked that it be included in the minutes:

BHSA effective July 1st, Western Region Adult Services will be Implementing Assertive Community Treatment, Forensic Assertive Community Treatment (ACT/FACT) at Jefferson Wellness Center. ACT/FACT are evidence-based practices that include multidisciplinary teams and are designed to support adults with complex, severe behavioral health needs. These programs deliver intensive, community-based care to individuals who frequently cycle through psychiatric hospitalizations, emergency departments, or the criminal justice system. Additionally, Individual Placement and Support (IPS) will be launched with staff embedded with the ACT/FACT regional teams. IPS supported employment helps people living with behavioral health conditions work at regular jobs of their choosing. All programs are pillars of the state's Behavioral Health Services Act (BHSA) and are expanded for Medi-Cal members under BH-CONNECT.

DEPARTMENT UPDATES: (Continued)

Blaine St. Clinic – offers individual therapy, groups, peer services, medication support family advocacy and case management services. 20 groups are offered; July 1st Full-Service Partnership Intensive Case Management; Blaine currently has 157 members enrolled in its FSP program and 1527 in the non-FSP program. All staff positions are filled.

Jefferson Wellness Clinic – provides full-service partnership outpatient services with 16 active groups; July 1st FSP ICM, ACT/FACT – Evidence Based Practices; current caseload is 243, with two vacant Office Assistant positions.

Pathways to Success – locations in Riverside and Temecula, is the vocational rehabilitation program in which we partner with the Department of Rehabilitation, focuses on supporting members in finding work, attending trade school or getting certified in certain specializations. There are 207 members enrolled between both site locations. They have one vacant employment services counselor position.

Mid-County Adult Behavioral Health Clinics – Jacqueline Markussen was unable to join us today and therefore no updates were provided.

Desert Region – Rachel Gileno shared the following updates for her region:

Blythe Adult Clinic – Current caseload numbers are 313 non-FSP members and 20 FSP members.

Banning Adult Clinic – Current caseload numbers for this clinic are 833 non-FSP members and 71 FSP members.

Indio Adult Clinic – Current caseload numbers are 152 FSP members and 1,417 non-FSP members. We are currently hiring two Behavioral Health Specialist staff and one clinical therapist. We've recently added more groups on Fridays, and we're working on increasing our individual therapy openings.

Windy Springs – the clinic is currently serving 188 members; this is the program where our ACT/FACT team will be set up next week. We have identified approximately 40 members from Roy's and Conservatees to move into that program over the next month. We will have both ACT/FACT and FSP/ICM teams here. Because we are starting a new program, we are currently hiring two LVNs and one senior clinical therapist for our ACT/FACT team.

Mature Adults – Tony Ortego was unable to join us today and therefore no updates were provided.

CORONA WELLNESS & RECOVERY - Girlyanne Lacson, the program manager at Corona Wellness and Recovery Center provided the following update: Corona Wellness and Recovery is an integrated program located in Corona. We have a combined Substance Abuse Prevention Treatment (SAPT) clinic, Adult Mental Health, and a Children's Mental Health clinic. We have 995 clients for all three of our programs, 662 for adults, outpatient, and then 59 in the FSP portion; 141 Children's members; and 141 SAPT members. Most of the work that's being done right now in the clinic, other than business as usual, I've asked my team to expand clinic support hours, therefore having a couple more later groups in the evening so that our members that work or parents that kids are on summer break, have access to groups or maybe family therapy sessions that are starting at 5:00 or 6:00 pm versus 3:00 or 4:00 pm when everybody's at work. So, we have worked on increasing that and making sure there's coverage in the front. Our latest group now starts at 6:00 pm, which is starting today. It's a group for youth, for substance abuse prevention and treatment. Our prevention counselor is working with one of our parent partners in having an integrated group here where the kids are in the group with the prevention counselor, and then the parents are in a support group with a parent partner, so they're kind of working in parallel. We have a couple more co-occurring groups that are being planned where our peer support specialist is working with adult mental health peer support specialist to offer more of a co-occurring group. We have that opportunity here in Corona because we're all one clinic. We just want to include more opportunities for members to come in for services and making sure that we meet their needs. It is summertime, so our men's group is planning their summer picnic BBQ at the park. We have a flourishing group that is working on their annual beach trip.

DEPARTMENT UPDATES: (Continued)

CRISIS – Don reported that about a year ago, they had a mobile crisis management team that was located over at the resource center in Hemet and had lost that location. We had to uproot our management team from Hemet and bring them here to Perris. Therefore, we didn't have a Hemet management team there due to location challenges. But recently, our Hemet team is back in Hemet, and they are located on the corner of State and Esplanade sharing space in the Mature Adults building, along with a management team as well. There were also some supervisor transfers. So now the Moreno Valley Local Crisis Management Team and the Hemet Mobile Crisis Management Team are no longer under Joel Galindo, they're under Michael LoGiudice. We have a desert region now, a central region, and a western region in mid county. The central region is going to cover Moreno Valley to Beaumont, and the desert region is under Maria Martinez now.

Don shared fiscal report information from 23/24 and 24/25. In FY 23/24, we had 5,693 calls and in FY 24/25, that number jumped from 5,600 to 8,584. So, we're close to increasing our call volume by 3,000. After looking at the numbers this year for the next fiscal year, we're looking to probably surpass that by over 1000 or so. So, we're increasing in the number of crisis calls. Right now, typically, it's a little bit slower since the schools are out, we're still super busy, but we just don't have as many school calls. Another thing was our diversion rate in FY 23/24 was at 67% and not diverted was 33 and we've increased that number to 70% diversion rate for the 24/25 fiscal year and not diverting was 30%. That's always one of our main goals is trying to keep folks out of the hospital if possible and offer them alternative resources. Another interesting fact is the ratio for male to female that utilizes our services is almost cut right in the middle. So, 48% in 23/24 was male and 51% was female, and 1% was transgender. Then this year, it kind of switched on us and 49% was male and then 50% was female and continued to have 1% transgender.

PUBLIC COMMENTS/CONCERNS:

Brenda shared that at the state level, over 8,300 letters were sent to representatives, the governor, and the legislative leaders to voice their support for the Commission for Behavioral Health Community Advocacy Program, because they were talking about cutting that and preserving the statewide mobile crisis benefit. So anybody that did send in a letter, your letter made a difference, and the legislator is recommending preserving the community advocacy program and rejecting the proposal to make mobile crisis a county optional benefit. So good job advocates. If you ever think that your voice can't make a difference, it can. We just need to continue whatever it is that we need to do to try to make things better.

Also, Congress has a chance to restore and protect 988 crisis services for the LGBTQ youth, and this is June, which is Pride Month, and they eliminated this in July of 2025 at the press 3 option for 988. If a person was LGBTQ youth or young adults, there was a press 3 option and during Pride Month, NAMI California is sending out an email urging Congress to fully protect this life-saving resource. So, we want to, again, this is a bipartisan 988 LGTBQ Youth Access Act and we're urging you to send in your letters. They need to hear from us.

NEXT MEETING & ADJOURNMENT:

Brenda announced that the next meeting for the Adult System of Care Committee will be held on July 30th, 2026 @ 1:00 pm, most likely it will be held virtually, due to Rustin location still under construction.

Brenda thanked everyone for their participation. The meeting was adjourned at 1:56 pm.

**Adult System of Care Committee Meeting
2026 Calendar**

Members	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec
1. Brenda Scott	X	X	X	X	X	X		DARK				DARK
2. James Lucero	A	A	A	A	A	A						
3. Laurence Gonzaga	A	X	A	X	A	X						
4. Maritza Camacho	A	A	A	A	A	A						
5. Don Kendrick	X	A	A	X	X	X						
6. Adriana Ardila	A	A	A	A	A	X						
7. Sonia Navarro	A	A	A	A	A	A						